

T+C'S

graphic
design



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TERMS + CONDITIONS

1. QUOTING

Pricing is valid for 30 days, and will be re-quoted if necessary at the Graphic Designer's discretion.
All quoted prices given are excluding GST.

2. ARTWORK

Event Invitations + Signage: The artwork cost of your custom design(s) is incorporated into your printing costs. This allows for 4 revisions of your initial designs. Anything above this will be charged at our hourly rate - outlined in Section 4.

We print our logo small on the bottom of the back of invites we design to show your design was custom designed by us. This is usually in the case where your design doesn't include anything on the back. Please let us know if you would prefer to not have it printed.

Business Stationery: The artwork cost of your custom designs is separate from your printing costs and is charged by our hourly rate - outlined in Section 4. This is a one off charge if you order reprints of your business stationery.

3. PRINTING

Colours: Colours may print slightly different to what you see on screen (this is just the nature of printing on different stocks and the difference between screen vs. physical). We suggest getting a sample print first to make sure and this can be done on request.

Card: Card stocks may become unavailable at any time, even after payment is made. We will negotiate alternative stocks with you and extra payment may be necessary if a more "premium" stock is chosen.

Errors: If an issue with printing is present, the customer must notify Brit Creative straight away so it can be reprinted.

In the instance where the product has already been used, and a reprint isn't necessary, a Credit will not be given.

If the error has been made by the customer (eg. spelling error or incorrect information), the reprint is at the customer's expense (minus the artwork time). If the printing mistake is at the Graphic Designer's fault (eg. wrong size, colour or information was copied incorrectly), then the reprinting is at the cost of Brit Creative.

4. PAYMENTS/RATE

Payments: are required before the printing of your products or release of your customer files, by Direct Deposit.

Once payment is made, no changes can be made to your product and your product will begin printing / your files will be released.

Rate: Our hourly rate of graphic design is \$88 per hour, including GST.

5. CANCELLATIONS

If for any reason the customer decides not to proceed with the project or printing of the products, after the design process has already begun, the customer will be required to pay the artwork fee of the time taken to produce the designs thus far.

This is charged at \$77 including GST per hour.

6. ORIGINAL FILES

Original/Source Graphic Design files (files used to create the designs) can be made available upon request and may incur a fee to release.

7. INTELLECTUAL PROPERTY

Before payment is made for your graphic design work, all designs are considered the property of the Graphic Designer.

Once your FINAL graphic design work is fully paid for, your final designs are then considered the customer's property.

All unused concepts and imagery remain the property of the Graphic Designer and cannot be used by the customer.

8. PRIVACY POLICY / SOCIAL MEDIA

We reserve the right to post images of the graphic design work that we produce to our social media platforms.

Invitations will not be uploaded to social media earlier than 4 weeks after you receive your products.

We will do our best to cover phone numbers and addresses for your privacy.

If you find you are unhappy with something we have uploaded to social media, please notify us and we will rectify/remove it for you.

When our work is posted on social media, you must reference or tag @britcreative

9. COPYRIGHT

We adhere to Australian Copyright Laws. We can not replicate a design from another designer as this breaks copyright infringement laws. Any images used throughout your stationery must be your own or ones that you have permission to use.

10. AGREEMENT

Unless otherwise agreed, the party which agrees to these terms and conditions will be the party responsible for the payment of the Graphic Design work undertaken. Please read these terms and conditions carefully. If you have any questions, please seek clarification. By reading these terms and conditions, and have confirmed in writing that you have read them, means that you understand and agree to them.